



# News Release

FOR IMMEDIATE RELEASE  
Oct. 16, 2018

**For more information, contact**  
A.J. Hostetler, Communications Director  
[aj.hostetler@dars.virginia.gov](mailto:aj.hostetler@dars.virginia.gov)  
804-662-7372

## **GRANT TO HELP STREAMLINE VIRGINIANS' ACCESS TO SERVICES, SUPPORTS**

**(RICHMOND, Va.)** — A two-year federal grant will enhance the public-private partnership No Wrong Door Virginia system, its technology and network of resources and providers, helping to streamline access for more Virginians to needed services and trained professionals in options counseling.

No Wrong Door connects older Virginians, individuals with disabilities, veterans and caregivers with services in their communities, making programs more accessible to those who need them. Network partners include area agencies on aging, centers for independent living, community service boards, local departments of social services, hospitals and public and private service providers in home health, transportation and home modifications.

The nearly \$1.2 million grant will provide the Virginia Department for Aging and Rehabilitative Services with \$573,675 in the first year. The grant is a collaboration of the Administration for Community Living, the Centers for Medicare & Medicaid Services and the Veterans Health Administration.

“With this grant, No Wrong Door can offer individuals and families more options and access to available licensed home- and community-based supports, continue to transform the Commonwealth’s access system and address its long term sustainability,” said DARS Commissioner Kathryn A. Hayfield. She provided an overview of the grant at the Oct. 15 meeting of the Virginia Association of Area Agencies on Aging, held in Virginia Beach.

No Wrong Door systems emphasize a person-centered approach, with trained professionals working with individuals to identify and access personalized services and supports. This streamlined approach helps many people delay or avoid costly institutional care. However, as hard data on the financial impact of these systems remains sparse, the grant will help Virginia to quantify the benefits of its No Wrong Door system and the practices used to increase access while measuring the impact on the lives of older adults and people with disabilities and the associated return on investment.

Last year, the network offered access to more than 26,600 programs and services, options provided by more than 550 health care and service professionals, and answers for more than 54,600 individuals seeking support. To learn more about the benefits for individuals, providers, communities and investors, visit [NoWrongDoorVirginia.org](http://NoWrongDoorVirginia.org).

Dominion Energy, Potomac Health Foundation, Hampton Roads Community Foundation, United Way of Greater Richmond & Petersburg, Centra Foundation, Buckingham County and Prince Edward County have provided funding to seed No Wrong Door in Virginia.

###

The Virginia Department for Aging and Rehabilitative Services seeks to improve the employment, quality of life, security, and independence of older Virginians, Virginians with disabilities, and their families. For more information, visit [www.vadars.org](http://www.vadars.org) or follow DARS on Facebook at [www.facebook.com/vadars](http://www.facebook.com/vadars) or Twitter at @vadars.